



State of Idaho
DEPARTMENT OF HEALTH AND WELFARE
Division of Medicaid

DIRK KEMPTHORNE
GOVERNOR
KARL B. KURTZ
DIRECTOR
JOSEPH R. BRUNSON
ADMINISTRATOR

Bureau of Facility Standards

3380 Americana Terrace
Suite 260
Boise, ID 83720-0036
(208) 334-6626
Fax (208) 364-1888

INFORMATIONAL LETTER #2002-7

DATE: April 1, 2002

TO: ALL LICENSED FACILITIES AND PROVIDERS
ALL NURSE AIDE TRAINING PROGRAM DIRECTORS
ALL NURSE AIDE TESTING SITE COORDINATORS

FROM: DEBBY RANSOM, R.N., R.H.I.T., Chief
Bureau of Facility Standards

SUBJECT: **CERTIFIED NURSE AIDE (CNA) REGISTRY AND
NURSE AIDE TRAINING AND COMPETENCY EVALUATION PROGRAM (NATCEP)
ADDRESS AND PHONE NUMBER UPDATE**

The new telephone number to call for CNA registry verification as of March 22, 2002, is 1-800-748-2480. This is a 24-hour number, but ***it is not an Interactive Voice Response system***. This number will connect the caller to an answering machine. Please leave the following information: Your name, facility/hha name, phone number
CNA's name
CNA's social security number

The new fax number is: 208-334-6515.

The new mailing address is: **CNA REGISTRY
DIVISION OF MEDICAID-DHW
4TH & BANNOCK
PO BOX 83720
BOISE ID 83720-0036**

We apologize for the inconvenience caused by these changes. If you have questions, please call Loretta Todd at 334-6626 or Paula Edwards at 334-5727.

DR/nah
cc: Board of Nursing

DEBBY RANSOM, R.N., R.H.I.T., Chief
Bureau of Facility Standards